



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(सडक परिवहन और राजमार्ग मंत्रालय, भारत सरकार)
National Highways Authority of India

(Ministry of Road Transport & Highways, Govt. of India)

परियोजना कार्यान्वयन इकाई, प्लॉट नं. ३३, बैंक ऑफ महाराष्ट्र के सामने, साई नगर, बडनेरा, अमरावती - ४४४ ६०७ (महाराष्ट्र)
Project Implementation Unit- Plot No.33,Opp. Bank of Maharashtra, Sai Nagar, Badnera Road, Amravati 444 607.(Maharashtra)

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No. NHAI/PIU/AMT/Inspection Toll Plaza/HOU/2018/ 1995

26 September, 2018

To,

Authorized Signatory

M/s Oriental Pathways (Nagpur) Pvt. Ltd.
Oriental Plaza, Km.76 Nagpur- Amravati Road,
at Post Karanja (Ghadge)

Dist. Wardha 442203

Sub: **NHAI – PIU – AMT – Inspection Report of all Toll Plaza.**-Reg.

Sir,

With above cited subject, Highway operation officer and team has visited to your toll plaza on 26/09/2018 & checked on all 30 items.

Inspection notes are enclosed herewith for information & strict compliance please.

Thanking you,

Yours faithfully,

Encl: As above

(V. P. Brahmkar)

General Manager (Tech)&
Project Director

Copy to: - Regional Officer, NHAI, Nagpur for information please.



भारतमाला

\\Mangesh\vikram\Inspection HOU 26.09.2018\26.09.2018 Inspection Letter RO Nagpur

**Inspection of M/s Oriental Pathways (Nagpur) Pvt. Ltd.
Karanja (Ghadge) Toll Plaza**

Date: 26/09/2018.

Sr. No	Points to be observed	Observation/fulfillment
1	Construction of Highway Nest (Mini)	Construction & Electrification work is completed (both side) but painting and others finishing work is in progress.
2	Installation of Highway Nest (Mini) signage board at 1 Km, 300m, ahead & electronic signboard at the locations as already directed vide mail dt. 25/01/2018.	In process.
3	Working of ETC one mandatory dedicated FASTag lane.	2 lanes (Up- down) are dedicated as FASTag lane.
4	Deployment of marshals. Marshals should allow only FASTag bearing vehicles to enter the dedicated FASTag lane	Deployed on both sides.
5	To place signage indicating dedicated FASTag lane number at 2 Km., 1 Km and near the toll plaza clearly.	Installed near Toll Plaza only.
6	Deployment of additional road marshals in proper dress for maintaining the queue and to huddle free passage of vehicles in all other lanes.	Available.
7	To display board regarding helpline No. 1033.	Installed.
8	Cleanliness of toll plaza.	Clean.
9	Cleanliness of toilets.	Clean.
10	Availability & readiness of ambulance, medical equipment's and medicines.	Available and readiness.
11	Crane and patrolling vehicles status.	Available and readiness.
12	Attendance of toll plaza staff.	Full Attendance.
13	Bio-metric attendance system (report)	Installed.
14	Behavior of toll plaza staff.	Good.

15	Toll plaza staff should wear proper uniform with NHAI logo and name tag.	In proper uniform except some new staff.
16	Helpline No. - 7447447456	Working condition.
17	Emergency Call Box System	Not available.
18	Weigh In Motion (WIM) System	Working condition.
19	Complaint received on Toll free no. i.e. 1033	Nil
20	Pending complaint about Highway through SukhadYatra Mobile App.	No pending complaint.
21	Incident Management	Ambulance, patrolling vehicle and cranes available.
22	Wayside Amenities	Service Road- 8 Km. Bus lay bye- 6 Nos. Truck lay bye- 3 Nos.
23	Complaints register of toll plaza.	Available
24	Availability of functional SOS Phone on NH stretch as	Not available
25	Availability of functional fire extinguisher	Available
26	Feedback from 10 users.	8 out of 10 are satisfied
27	Drinking water facility at Toll Plaza	Available
28	Point of sale of FASTag at Toll Plaza	Available
29	Toll collection system	Concessionaire submitted to NHAI as per schedule weekly & monthly.
30	User fare display.	Displayed.

M. H. Rathod
M. H. Rathod 26/9/18
 Highway Operation Officer
 NHAI-PIU-Amravati.

Akshay Pande
Akshay Pande 26/9/18
 Site Engineer
 NHAI-PIU-Amravati. Oriental Pathways (Nagpur) Pvt. Ltd.

Harshit Agrawal
Harshit Agrawal 26/09/18
 Dy.A.G.M.

Submitted to the Project Director NHAI-PIU-Amravati.