



भारतीय राश्ट्रीय राजमार्ग प्राधिकरण  
(सडक परिवहन और राजमार्ग मंत्रालय, भारत सरकार)  
**National Highways Authority of India**

(Ministry of Road Transport & Highways, Govt. of India)

परियोजना कार्यान्वयन इकाई, प्लॉट नं. ३३, बैंक ऑफ महाराष्ट्र के सामने, साई नगर, बडनेरा, अमरावती - ४४४ ६०७ (महाराष्ट्र)  
Project Implementation Unit- Plot No.33,Opp. Bank of Maharashtra, Sai Nagar, Badnera Road, Amravati 444 607.(Maharashtra)

दुरभाष/फैक्स : 0721-2510035

ई मेल : amravati@nhai.org

Tel - Fax 0721-2510035

E-mail : amravati@nhai.org

No. NHAI/PIU/AMT/Inspection Toll Plaza/HOU/2018/ 1997

26 September, 2018

To,

**Authorized Signatory**

IRB Talegaon-Amravati Tollway Pvt.Ltd. 1st Floor,  
Administration Building, Nandgaon Toll Plaza,  
Near ITC Choupal Sagar, Nandgaonpeth,  
TA & Dist;-Amravati-444602 (M.S)

Sub: **NHAI - PIU - AMT - Inspection Report of all Toll Plaza.-Reg.**

Sir,

With above cited subject, Highway operation officer and team has visited to your toll plaza on 17/09/2018 & checked on all 30 items.

Inspection notes are enclosed herewith for information & strict compliance please.

Thanking you,

Yours faithfully,

Encl: As above

**(V. P. Brahmkar)**  
General Manager (Tech)&  
Project Director

**Copy to:** - Regional Officer, NHAI, Nagpur for information please.



भारतमाला

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**Inspection of IRB, Talegaon Amravati Tollway Pvt. Ltd.,  
Nandgaon Peth Toll Plaza**


Date: 17/09/2018

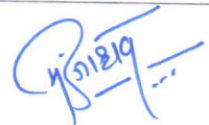
Sr. No	Points to be observed	Observation/fulfillment
1	Construction of Highway Nest (Mini)	Work is in progress. Roof level work completed at both sides.
2	Installation of Highway Nest (Mini) signage board at 1 Km, 300m, ahead & electronic signboard at the locations as already directed vide mail dt. 25/01/2018.	It is in process.
3	Working of ETC one mandatory dedicated FASTag lane.	Already in working.
4	Deployment of marshals. Marshals should allow only FASTag bearing vehicles to enter the dedicated FASTag lane	Marshals are deployed in FASTag lane (Up & down).
5	To place signage indicating dedicated FASTag lane number at 2 Km., 1 Km and near the toll plaza clearly.	Installed.
6	Deployment of additional road marshals in proper dress for maintaining the queue and to huddle free passage of vehicles in all other lanes.	Not deployed.
7	To display board regarding helpline No. 1033.	Displayed.
8	Cleanliness of toll plaza.	Clean.
9	Cleanliness of toilets.	Clean.
10	Availability & readiness of ambulance, medical equipment's and medicines.	Available and Readiness.
11	Crane and patrolling vehicles status.	Available and Readiness.
12	Attendance of toll plaza staff.	Full Attendance.
13	Bio-metric attendance system (report)	Installed.
14	Behavior of toll plaza staff.	Good.
15	Toll plaza staff should wear proper uniform with NHAI logo and name tag.	In proper uniform with NHAI logo.



16	Helpline No. - 18001217879	In working condition.
17	Emergency Call Box System	Available.
18	Weigh In Motion (WIM) System	Available and in working condition.
19	Complaint received on Toll free no. i.e. 1033	No any complaint received.
20	Pending complaint about Highway through Sukhad Yatra Mobile App.	Nil
21	Incident Management	Patrolling vehicle, Ambulance and Crane available.
22	Wayside Amenities	8 Truck lay bye, 1 Traffic Aid Post, 1 Medical Aid Post, 1 FASTag point of sale, ECB installed, 2 toilet blocks near toll plaza.
23	Complaints register of toll plaza.	Available
24	Availability of functional SOS Phone on NH stretch as	Available
25	Availability of functional fire extinguisher	Available
26	Feedback from 10 users.	7 out of 10 are satisfied.
27	Drinking water facility at Toll Plaza	Available
28	Point of sale of FASTag at Toll Plaza	Available
29	Toll collection system	Concessionaire submitted to NHAI as per schedule weekly & monthly.
30	User fare display.	Displayed.

  
**M. H. Rathod**  
Highway Operation Officer,  
NHAI-PIU-Amravati.

  
**Akshay Pande**  
Site Engineer,  
NHAI-PIU-Amravati.

  
Toll Manager  
IRB, Tollway Pvt. Ltd, Nandgaon Peth

Submitted to the Project Director NHAI-PIU-Amravati.