



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सडक परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport & Highways, Govt. of India)

परियोजना कार्यान्वयन इकाई : प्लॉट नं. ३३, बैंक ऑफ महाराष्ट्र के सामने, साई नगर, बडनेरा रोड, अमरावती - ४४४ ६०७ (महाराष्ट्र)

Project Implementation Unit. : Plot No.33, Opp.Bank of Maharashtra, Sai Nagar, Badnera Road, Amravati 444 607.(Maharashtra)

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No. NHAI/PIU/AMT/Inspection Toll Plaza/HOU/2018/2201

31 October, 2018

To,

Authorized Signatory

M/s Oriental Pathways (Nagpur) Pvt. Ltd.

Oriental Plaza, Km.76 Nagpur- Amravati Road,
at Post Karanja (Ghadge)

Dist. Wardha 442203

Sub: **NHAI - PIU - AMT - Inspection Report of all Toll Plaza.**-Reg.

Sir,

With above cited subject, Highway operation officer and team has visited to your toll plaza on 29/10/2018 & checked on all 29 items.

Inspection note is enclosed herewith for information & strict compliance please.

Thanking you,

Yours faithfully,

Encl: As above

(V. P. Brahmanekar)

General Manager (Tech)&
Project Director

Copy to: - Regional Officer, NHAI, Nagpur for information please.



**Inspection of M/s Oriental Pathways (Nagpur) Pvt. Ltd.
Karanja (Ghadge) Toll Plaza**

Date: 29/10/2018

Sr. No	Points to be observed	Observation/fulfillment
1	Construction of Highway Nest (Mini)	Construction & electrification work is completed (both side).
2	Installation of Highway Nest (Mini) signage board at 1 Km, 300m, ahead & electronic signboard at the locations as already directed vide mail dt. 25/01/2018.	It is in progress.
3	Working of ETC one mandatory dedicated FASTag lane.	2 lanes (Up-down) are dedicated as FASTag lane.
4	Deployment of marshals. Marshals should allow only FASTag bearing vehicles to enter the dedicated FASTag lane	Deployed on both sides.
5	To place signage indicating dedicated FASTag lane number at 2 Km., 1 Km and near the toll plaza clearly.	Installed.
6	Cleanliness of toll plaza.	Clean
7	Cleanliness of toilets.	Clean
8	Availability & readiness of ambulance, medical equipment's and medicines.	Available and readiness.
9	Crane and patrolling vehicles status.	Available and readiness.
10	Attendance of toll plaza staff.	Full
11	Bio-metric attendance system (report)	Installed
12	Behavior of toll plaza staff.	Good
13	Helpline No. - 7447447456	Working condition.
14	Emergency Call Box System	Not available
15	Weigh in Motion (WIM) System	In working condition.

16	Complaint received on Toll free no. i.e. 1033	Nil
17	Pending complaint about Highway through Sukhad Yatra Mobile App.	Nil
18	Incident Management	Ambulance, patrolling vehicle and crane available.
19	Wayside Amenities	Service road – 8 Km Bus lay bye – 12 Nos Truck lay bye – 3 Nos
20	Complaints register of toll plaza.	Available
21	Availability of functional fire extinguisher	Available
22	Feedback from 10 users.	8 out of 10 are satisfied.
23	Drinking water facility at Toll Plaza	Available
24	Point of sale of FASTag at Toll Plaza	Available
25	Toll collection system	Concessionaire submitted to NHAI as per schedule.
26	User fare display.	Displayed
27	Greenery along roads side	Available but needs to be maintained regularly.
28	Lighting at toll plaza	Sufficient
29	Remark	Thermoplastic paint marking is not available at some locations. Median grass cutting is necessary.

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Toll Manager

M/s Oriental Pathways (Nagpur) Pvt. Ltd.

M. H. Rathod

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Highway Operation Officer
NHAI-PIU-Amravati.

Submitted to the Project Director NHAI-PIU-Amravati.