

## भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सडक परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

## **National Highways Authority of India**

(Ministry of Road Transport & Highways, Govt. of India)

परियोजना कार्यान्वयन इकाई : प्लॉट नं. ३३, बैंक ऑफ महाराष्ट्र के सामने, साई नगर, बडनेरा रोड, अमरावती – ४४४ ६०७ (महाराष्ट्र)

Project Implementation Unit. : Plot No.33, Opp.Bank of Maharashtra, Sai Nagar, Badnera Road, Amravati 444 607.(Maharashtra)

No. NHAI/PIU/AMT/Inspection Toll Plaza/HOU/2018/ 2 202

3 | October, 2018

दुरभाष / फैक्स : 0721-2510035 ई मेल : amravati@nhai.org

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To,
Authorized Signatory

IRB Talegaon-Amravati Tollway Pvt.Ltd. 1st Floor, Administration Building, Nandgaon Toll Plaza, Near ITC Choupal Sagar, Nandgaonpeth, TA & Dist;-Amravati-444602 (M.S)

Sub: NHAI - PIU - AMT - Inspection Report of all Toll Plaza.- Reg.

Sir, With above cited subject, Highway operation officer and team has visited to your toll plaza on 26/10/2018 & checked on all 29 items.

Inspection note is enclosed herewith for information & strict compliance please. Thanking you,

Yours faithfully,

Encl: As above

(V. P. Brahmankar) General Manager (Tech)& Project Director

Copy to: - Regional Officer, NHAI, Nagpur for information please.



## Inspection of IRB, Talegaon Amravati Tollway Pvt. Ltd., Nandgaon Peth Toll Plaza

Date: 26/10/2018

Sr.	Deints to be observed	Observation/fulfillment
No	Points to be observed	Observation/ luminiment
1	Construction of Highway Nest (Mini)	Work is in progress, Roof level work is completed at both sides.
2	Installation of Highway Nest (Mini) signage board at 1 Km, 300m, ahead & electronic signboard at the locations as already directed vide mail dt. 25/01/2018.	Not installed.
3	Working of ETC one mandatory dedicated FASTag lane.	2 lanes (Up-down) are dedicated as FASTag lane.
4	Deployment of marshals. Marshals should allow only FASTag bearing vehicles to enter the dedicated FASTag lane	Deployed on both sides.
5	To place signage indicating dedicated FASTag lane number at 2 Km., 1 Km and near the toll plaza clearly.	Installed.
6	Cleanliness of toll plaza.	Clean
7	Cleanliness of toilets.	Clean
8	Availability & readiness of ambulance, medical equipment's and medicines.	Available and readiness.
9	Crane and patrolling vehicles status.	Available and readiness.
10	Attendance of toll plaza staff.	Full attendance
11	Bio-metric attendance system (report)	Not responding
12	Behavior of toll plaza staff.	Good
13	Helpline No 18001217879	Working condition.
14	Emergency Call Box System	Available
15	Weigh in Motion (WIM) System	Available & in working condition.

16	Complaint received on Toll free no. i.e. 1033	Nil
17	Pending complaint about Highway through Sukhad Yatra Mobile App.	No such complaint.
18	Incident Management	Ambulance, patrolling vehicle and crane available.
19	Wayside Amenities	8 Truck lay bye, 1 Traffic Aid Post, 1 Medical Aid Post, 1 FASTag point of sale, ECB installed, 2 toilet blocks near toll plaza.
20	Complaints register of toll plaza.	Available
21	Availability of functional fire extinguisher	Available
22	Feedback from 10 users.	8 out of 10 are satisfied.
23	Drinking water facility at Toll Plaza	Available
24	Point of sale of FASTag at Toll Plaza	Available
25	Toll collection system	Concessionaire submitted to NHAI as per schedule weekly & monthly.
26	User fare display.	Displayed
27	Greenery along roads side	Avenue plants along road sides and also in median.
28	Lighting at toll plaza	Available on both sides
29	Remark	Regular maintenance of road repairing and toilet cleaning to be done.

Toll Manager

IRB, Tollway Pvt. Ltd, Nandgaon Peth

M. H. Rathod Highway Operation Officer NHAI-PIU-Amravati.

Submitted to the Project Director NHAI-PIU-Amravati.