

INSPECTION REPORT OF PROJECT DIRECTOR

Date of Inspection: 29.06.2016

Name of the Toll Plaza: AIT Toll Plaza at km 187.500 from km 155.000 to km 220.00 (Poonch-Orai Section) of NH-25 in the State of U.P.

Name of user fee collection Contractor:

M/s Welcome Infra Toll (JV).

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates val dated vide CO Division letter dated 24.03.2015 and as revision time to time.
2. In confirm that the Contractor is issuing Return Journey Pass, 46/ 30 days Pass, Local Vehicles Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the contractor w.r.t. various provisions in the Contract Agreement dated 26.11.2015 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/ penalty
7 (d)	Penalty for denial of exemption or concession to eligible users - 100 times user fee charged	Not required.
18 (a)	Penalty for charging excess user fee over the prescribed rate - actual amount charged x 30 days x 50 (3 incidents of penalty - one month remittance to be forfeited; recurrence of such incident - termination of contract)	No such case observed.
8 (a)	Penalty for sale of any commodity or advertisement in plaza area	No such case observed.
12 & 13	Deficiency in Key Personnel & other staff Personnel not wearing uniform as prescribed in Cl 13 (c), instances of misconduct/misbehavior by the personnel with the users	Deficiency not found. No instances of misconduct/misbehavior by the personnel with the users.
14 (b)	Non compliance of statutory provisions in case of his employees/ personnel by the Contractor (minimum wages/ ESI/ EPF, etc)	Toll agency has not submitted the details.
15 (a)	Non-provision/ non- maintenance of minimum infrastructure (computers, software, generators etc)	Adequate
19 (a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day	Will be assessed while processing the refund case of Performance Bank Guarantee/ Performance Security, in case of failure.
20	Penalty (Rs. 1.0 Lakh per default per month - more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/ unusual occurrence report	Not required

4. Any other issues noticed by the Project Director during inspection: NIL.


(Rajeev Pathak)
Project Director

To,

1. The General Manager (CO), NHAI, HQ, New Delhi.
2. The General Manager (Electronics), NHAI, HQ, New Delhi.

Copy to:

The CGM (T)/R.O. (U.P.), NHAI, Lucknow.