Annexure - C

INSPECTION REPORT OF PROJECT DIRECTOR

Name of Toll Plaza : Athur (before Tindivanam)

Chainage : Km 102/800

Reach : Tambaram to Tindivanam from Km

74/500 to Km 121/000 Section of NH-45

State : Tamil Nadu

Name of user fee collection Contractor : M/s.MEPIDP Ltd.,

Inspection Date : 30.01.2016

 I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated 24.03.2015.

- I confirm that the Contractor is issuing Return Journey Pass, 50 journey/30 days Pass, Local Vehicles Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
- I have examined the performance of the Contractor w.r.t. various provisions in the Contract Agreement dated 25.03.2015 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the Contractor.

Clause	Obligation	Remarks/penalty
Contract 7 (d)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	Nil
18(a)	Penalty for charging excess user fee over the prescribed rate-actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited: recurrence of such incident – termination of contract)	Nil
8(a)	Penalty for sale of any commodity or advertisement in plaza area	Nil
40 0 40	Deficiency in Key Personnel & other staff	Nil
12 & 13	Personnel not wearing uniform as prescribed in CI 13 (c), instances of misconduct/misbehavior by the personnel with the users.	Nil



14 (b)	Non compliance of statutory provisions in case of his employees/personnel by the Contractor (minimum wages/ESI/EPF, etc)	Details available at Plaza Nil
15 (a)	Non-provision/non-maintenance of fillinitiant	The Concessionaire is in
19 (a)	Penalty for failure to pay the installments/remittance @ 0.5% of delayed amount per day	failure of timely payment of weekly remittances of Concessionaire Fee and as on 31.01.2016 an amount of Rs.10,46,49,741/- is pending due which includes the Penalty of Rs.3,91,00,448/- was levied as per the clauses of the Concession Agreement
20	Penalty (Rs. 1.0 lakh per default per month- more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report.	

- 4. Any other issues noticed by the Project Director during inspection:
 - 1) Administrative Building is not maintained properly.
 - 2) 17 Nos of local passes were issued during the month of January 2016
 - 3) Complaint Register is kept at Central Booth of Toll Plaza.
 - 4) Outside of the booth are coated with smoke and not proper maintenance is being done.
 - 5) The existing speed breakers are not as per the standards and the same are not painted.
 - Toll Plaza is not maintained properly causing inconvenience to the road users.
 - 7) Lighting arrangements are inadequate and needs to be improved.
- 5. With regard to the Mobile Nos. of CGM & PD were displayed at Toll Plaza as per Annexure B

(D.Surendra Nath)

Dy. General Manager (Tech.) &

Project Director.

To

- a. Sh.Udeep Singhal General Manager (CO), NHAI, HQ, New Delhi.
- b. Sh.R.C.Palekar- General Manager (Electronics), NHAI, HQ, New Delhi

Copy to:

- 1. CGM(T)/RO
- 2. M/s.MEP Infrastructure Developers P.Ltd