

Inspection report of Project Director

Date of Inspection.....

Name of Toll Plaza **Chaukdi** chainage **163**, reach **137.970** to **190**; State: **U.P**

Name of user fee collection contractor: **M/s AG. SMS. Tolls Pvt. Ltd.**

1. I Confirm that the rates on display boards at toll plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide division letter dated: **25/03/2015**.

2. I confirm that the contractor is issuing Return journey pass, 50 Journey/30 days pass, Local Vehicle Pass(non-commercial) & District Pass to all eligible users, him methodology is simple and he is not harassing the road users in this regards.

3. I have examined the performance of the contractor w.e.f various provisions in the contract agreement dated **05.03.2013** and confirm that the contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of contract	Obligations	Remark/ Penalty
7(a)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	NO.
18(a)	Penalty for charging excess user fee over the prescribed rate actual amount charged x30 days x 50 (3 incidents of Penalty- one month remittance to be forfeited: recurrence of such incident- termination of contract)	NO
8(a)	Penalty for sale of any commodity or advertisement in plaza area	NO
12&13	Deficiency in key personnel & other staff	NO
	Personnel not wearing uniform as prescribed in Cl.13 (c) instances of misconduct/misbehavior by the personnel with the users.	NO
14(b)	Non compliance of statutory provision in case of his employees/ Personnel by the contractor (minimum wages/ESI/EPF, etc.)	NO
15(a)	Non-provision/ non maintenance of minimum infrastructure (computers, software, generator, etc)	NO
19(a)	Penalty for failure to pay the installment/ remittance @ 5% above the bank rate (as per C.A) of delayed amount.	NO
20	Penalty 9Rs. 1.0 Lakh per default per month- more than 3 defaults in a month termination) for not complying with the obligations under Cl.23 to keep open all toll lanes, efficient, management of traffic at toll plaza submission of monthly user fee statement, accident/ unusual occurrence report.	NO

4. Any other issues noticed by the Project Director during Inspection.

1. General Manager (CO), NHAI, HQ, New Delhi.

2. General Manager (electronics), NHAI, HQ, New Delhi.

Copy to:

CGM(tech)/RO, NHAI, Lucknow.

Name & Signature of Project Director

