## **INSPECTION REPORT OF PROJECT DIRECTOR**

Name of the Toll Plaza: Chikhalikala; Chainage: 21; NH-347, Reach: Multai- Chhindwara up to Chhindwara Ring Road section; State: Madhya Pradesh

Name of User fee collection Contractor: M/s Inderdeep Construction Co. 1<sup>st</sup> floor, Kestral Pride Hiraghat, Opp. AVM Automobiles, Ulhasnagar-421003 (Maharashtra).

- 1. I confirm that the rates on display boards at the Toll Plaza (Responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO division letter no. NHAI/13013/2015-16/CO/Revision of Rates/5 Sections/63618 dated 25.03.2015.
- 2. I confirm that the Contractor is issuing Return Journey Pass, 50 Journey / 30 days Pass, Local Vehicle Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
- 3. I have examined the performance of the contractor w.r.t. various provisions in the Contract Agreement dated 28.08.2015 and 10.10.2016 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of	Obligation	Remarks/ penalty
Contract	<u> </u>	nemorks/ penalty
7(d)	Penalty for denial of exemption or concession to eligible users -100 times user fee charged	
18(a)	Penalty for charging excess user fee over the prescribed rate – actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited; recurrence of such incident – termination of Contract)	
8(a)	Penalty for sale of any commodity or advertisement in plaza area	Nil
12 & 13	Deficiency in Key Personnel & other staff	-
	Personnel not wearing uniform as prescribed in Cl 13 (c), instance of misconduct/misbehavior by the personnel with the users	-
14(b)	Non compliance of statutory provisions in case of his employees/ personnel by the contractor (minimum wages/ESI/EPF, etc)	-
15(a)	Non provision/ non-maintenance of minimum infrastructure (Computers, Software, generators etc)	
19(a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day	Short remittance along with penal interest has already been received from Toll
20	Penalty (Rs. 1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report	Agency. Nil

4. Any other issues noticed by the Project Director during inspection.

(D. Anil Kumar) Project Director

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- 1. General Manager (CO), NHAI, HQ, New Delhi.
- 2. General Manager (Electronics), Sh. A.S. Verma, NHAI, HQ, New Delhi.
- 3. Chief Generl Manager (T)/RO, MP-Bhopal.