

## INSPECTION REPORT OF PROJECT DIRECTOR


**Name of the Toll Plaza:** Kelwad; **Chainage:** 13; **NH-547, Reach:** Saoner – Chhindwara up to Chhindwara Ring Road section; **State:** Madhya Pradesh

**Name of User fee collection Contractor:** M/s Surendra Kumar Shukla, 1204, 12th Floor, Landmark, Plot No. 26-A, Sector-7, Kharghar, Navi Mumbai.

1. I confirm that the rates on display boards at the Toll Plaza (Responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO division letter no. NHAI/13013/2015-16/CO/Revision of Rates/5 Sections/63618 dated 25.03.2015.
2. I confirm that the Contractor is issuing Return Journey Pass, 50 Journey / 30 days Pass, Local Vehicle Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the contractor w.r.t. various provisions in the Contract Agreement dated 29.09.2015 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/ penalty
7(d)	Penalty for denial of exemption or concession to eligible users -100 times user fee charged	Nil
18(a)	Penalty for charging excess user fee over the prescribed rate – actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited; recurrence of such incident – termination of Contract)	
8(a)	Penalty for sale of any commodity or advertisement in plaza area	
12 & 13	Deficiency in Key Personnel & other staff	
	Personnel not wearing uniform as prescribed in Cl 13 (c), instance of misconduct/misbehavior by the personnel with the users	
14(b)	Non compliance of statutory provisions in case of his employees/ personnel by the contractor (minimum wages/ESI/EPF, etc)	
15(a)	Non provision/ non-maintenance of minimum infrastructure (Computers, Software, generators etc)	
19(a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day	For failure to pay installment notice issued to the toll agency for deposition of amount along with penal interest as per terms and condition of contract.
20	Penalty (Rs. 1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/ unusual occurrence report	Nil

4. Any other issues noticed by the Project Director during inspection.

  
 (D. Anil Kumar)  
 Project Director

To

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (Electronics), Sh. A.S. Verma, NHAI, HQ, New Delhi.
3. Chief General Manager (T)/RO, MP-Bhopal.