

INSPECTION REPORT OF PROJECT DIRECTOR

Date of Inspection: **14.12.2015**

Name of Toll Plaza: **Diengpasoh Toll Plaza**

Chainage: **Km. 24.920**

Reach: **Shillong bypass connecting NH-40 to NH-44**

State: **Meghalaya**

Name of user fee collection contractor: **M/s Arya Toll infra Ltd.**

1. I confirm that the rates on display board at the toll plaza (responsibility of NHAI) and the rates levied on the road user are as per rates validated vide CO Division letter dated **27.03.2014**

2. I confirm that the Contractor is issuing Returns Journey Pass, 50 Journey/30 days pass, Local Vehicles Pass (non-commercial) & District Pass eligible user, his methodology is simple and he is not harassing the road users in this regards: **User passes as desired are being issued as per the list give DC, East Khasi Hills.**

3. I have examined the performance of the contractor w.r.t various provisions in the Contract Agreement dated **25.02.2014** and confirm that the contractor is meeting his obligation. I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/penalty
7(d)	Penalty for denial of exemption or concession to eligible user-100 time's user fee charge.	NIL
13(a)	Penalty for charging excess user fee over the prescribe rate-actual amount charge x 30 days x50(3 incident of penalty-one month remittance to be forfeited; recurrence of such incident –termination of contract).	NIL
8(a)	Penalty for sale of any commodity or advertisement in the plaza area.	NIL
12&13	Deficiency in key personnel & other staff.	NIL
	Personnel not wearing uniform as prescribe in CI 13( c) ,instances of misconduct/misbehaviour by the personnel with the users.	NIL
14(b)	Non-compliance of statutory provision in case of his employees/personnel by the contractor (minimum wages/ESI/EPF, etc).	NIL
15(a)	Non-provision / non maintenance of minimum infrastructure (computers, software, generators).	NIL
19(a)	Penalty for failure to pay the instalments/remittances @ 0.5% of delayed amount per day.	NIL
20	Penalty (Rs.1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligation under CI 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report.	NIL

4. Any other issues noticed by the Project Director during inspection: **Boom barrier 2 nos found broken and non functional and area cleaning was found unsatisfactory. The user collecting agency has been asked for rectification/ compliance of the above observations.**