

## INSPECTION REPORT OF PROJECT DIRECTOR

**Name of the Toll Plaza:** Jaitpur; **Chainage:** 197; **NH-** 547, **Reach:** Amarwara - Narsinghpur section; **State:** Madhya Pradesh

**Name of User fee collection Contractor:** M/s Inderdeep Construction Co. 1<sup>st</sup> floor, Kestral Pride Hiraghat, Opp. AVM Automobiles, Ulhasnagar-421003 (Maharashtra).

1. I confirm that the rates on display boards at the Toll Plaza (Responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO division letter no. NHAI/13013/2015-16/CO/Revision of Rates/5 Sections/63618 dated 25.03.2015.
2. I confirm that the Contractor is issuing Return Journey Pass, 50 Journey / 30 days Pass, Local Vehicle Pass (non commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the contractor w.r.t. various provisions in the Contract Agreement dated 28.08.2015 and 10.10.2016 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/ penalty	
7(d)	Penalty for denial of exemption or concession to eligible users -100 times user fee charged	Nil	
18(a)	Penalty for charging excess user fee over the prescribed rate – actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited; recurrence of such incident – termination of Contract)		
8(a)	Penalty for sale of any commodity or advertisement in plaza area		
12 & 13	Deficiency in Key Personnel & other staff		
	Personnel not wearing uniform as prescribed in CI 13 (c), instance of misconduct/misbehavior by the personnel with the users		
14(b)	Non compliance of statutory provisions in case of his employees/ personnel by the contractor (minimum wages/ESI/EPF, etc)		
15(a)	Non provision/ non-maintenance of minimum infrastructure (Computers, Software, generators etc)		
19(a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day		Short remittance along with penal interest has already been received from Toll Agency.
20	Penalty (Rs. 1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under CI 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/ unusual occurrence report		Nil

4. Any other issues noticed by the Project Director during inspection.

  
 (D. Anil Kumar)  
 Project Director

To

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (Electronics), Sh. A.S. Verma, NHAI, HQ, New Delhi.
3. Chief General Manager (T)/RO, MP-Bhopal.

For the Month of December, 2016