

## INSPECTION REPORT OF TOLL PLAZA

Date of inspection: 22-04-2016

Name of Toll Plaza: Kognoli Chainage: Km.591.300 Reach: Km.537.000 to Km.592.240 .  
State: Karnataka; Name of user fee collection contractor: M/s. Ashoka Concessions Ltd.,

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated 24.03.2015.
2. I confirm that the Contractor is issuing Return Journey Pass, 50 Journey/30 days Pass, Local Vehicles Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the Contractor w.r.t. various provisions in the Contract Agreement dated 28.01.2016 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the Contractor.

Clause of Contract	Obligation	Remarks/ Penalty
7(d)	Penalty for denial of exemption or concession to eligible users – 100 times user fee charged.	No default
18(a)	Penalty for charging excess user fee over the prescribed rate – actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited; recurrence of such incident – termination of contract)	No default
8(a)	Penalty for sale of any commodity or advertisement in plaza area	No default
12 & 13	Deficiency in Key Personnel and other staff	
	Personnel not wearing uniform as prescribed in Cl.13(c), instances of misconduct/misbehavior by the personnel with the users	No default
14(b)	Non-compliance of statutory provisions in case of his employees/personnel by the contractor (minimum wages/ESI/EPF, etc.)	No default
15(a)	Non-provision/non-maintenance of minimum infrastructure (computers, software, generators etc)	No default
19(a)	Penalty for failure to pay the installments/remittances @ 0.5% of delayed amount per day.	No default
20	Penalty (Rs.1.00 lakh per default per month – more than 3 defaults in a month – termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report	No default

4. Any other issues noticed by the Project Director during inspection: Nil

Name and Signature of Project Director

To

1. The General Manager (CO), NHAI, HQ, New Delhi
2. The General Manager (Electronics), NHAI, HQ, New Delhi
3. tolldata@nhai.org

Copy to

The CGM (T)/RO, NHAI, Bangalore

Jan L  
LT COL AK JANBAZ  
GM (Tech) & PD  
NHAI PIU DHARWAD