

### Inspection report of Project Director

Date of Inspection.....29/01/16

Name of Toll Plaza **Mandwanagar** chainage **198**, reach **190 to 252.860**; State: **U.P**

Name of user fee collection contractor: **M/s AG. SMS. Tolls Pvt. Ltd.**

1. I Confirm that the rates on display boards at toll plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide division letter dated: **25/03/2015**.

2. I confirm that the contractor is issuing Return journey pass, 50 Journey/30 days pass, Local Vehicle Pass(non-commercial) & District Pass to all eligible users, him methodology is simple and he is not harassing the road users in this regards.

3. I have examined the performance of the contractor w.e.f various provisions in the contract agreement dated **05.03.2013** and confirm that the contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of contract	Obligations	Remark/ Penalty
7(a)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	NIL
18(a)	Penalty for charging excess user fee over the prescribed rate actual amount charged x30 days x 50 (3 incidents of Penalty- one month remittance to be forfeited: recurrence of such incident- termination of contract)	NIL
8(a)	Penalty for sale of any commodity or advertisement in plaza area	NIL
12&13	Deficiency in key personnel & other staff	NIL
	Personnel not wearing uniform as prescribed in Cl.13 (c) instances of misconduct/misbehavior by the personnel with the users.	NIL
14(b)	Non compliance of statutory provision in case of his employees/ Personnel by the contractor (minimum wages/ESI/EPF, etc.)	NIL
15(a)	Non-provision/ non maintenance of minimum infrastructure (computers, software, generator, etc)	NIL
19(a)	Penalty for failure to pay the installment/ remittance @ 5% above the bank rate ( as per C.A) of delayed amount.	NIL
20	Penalty9Rs. 1.0 Lakh per default per month- more than 3 defaults in a month termination) for not complying with the obligations under Cl.23 to keep open all toll lanes, efficient, management of traffic at toll plaza submission of monthly user fee statement, accident/ unusual occurrence report.	NIL

4. Any other issues noticed by the Project Director during Inspection.

Name & Signature of Project Director

1. General Manager (CO), NHAI, HQ, New Delhi.

2. General Manager (electronics), NHAI, HQ, New Delhi.

Copy to:

CGM(tech)/RO, NHAI, Lucknow.