

INSPECTION REPORT OF PROJECT DIRECTOR

Name of Toll Plaza: Collection of User Fee through the agency selected on e-quotation basis at **Milangpur Toll plaza** located at km. 14.700 for Nagpur-Saoner-Betul Section of NH-69 from Km. 3.000 to Km. 59.300 in the State of Maharashtra and from Km. 137.000 to Km. 257.000 in the state of Madhya Pradesh on DBFOT (Annuity) basis- **Inspection Report for the month of Dec.-2015-Reg.**

Name of the User Fee Collection Contractor: **M/s MD. USMAN**

- 1 In confirm that the rates on display board at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter No. NHAI/13013/15-16/CO/Revision of rates/Maharashtra/64057, dated 27.03.2015.
- 2 I confirm that the Contractor is issuing Return Journey Pass, 50 Journey/30 days Pass Local Vehicles Pass (non-commercial) and District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
- 3 I have examined the performance of the Contractor w.r.t. various provisions in the contract Agreement dated 18.09.2015 and confirm that the Contractor is meeting his obligations / confirm the levy of the following penalties on the contractor:

Clause of Contract	Obligation	Remark/ Penalty
7(d)	Penalty for denial of exemption or concession to eligible users – 100 times user fee charged.	Nil
18(a)	Penalty for charging excess user fee over the prescribed rate- actual amount charged x 30 days x 50 (3 incidents of penalty– one month remittance to be forfeited; recurrence of such incident – termination of contract)	Nil
8(a)	Penalty for sale of any commodity or advertisement in plaza area	Nil
12 & 13	Deficiency in Key Personnel & other staff	Yes
	Personnel not wearing uniform as prescribed in CI-13(c), instances of misconduct / misbehaviour by the personnel with the users	Nil
14(b)	Non-compliance of statutory provisions in case of his employees / personnel by the contractor (minimum wages / ESI/EPF etc.)	Nil
15(a)	Non Provisions / non-maintenance of minimum infrastructure (computers, software, generators etc.)	Nil
19(a)	Penalty for failure to pay the instalments / remittances @ 0.5% of delayed amount per day.	Nil
20	Penalty (Rs. 1.0 lakh per default per month – more than 3 defaults in a month termination) for not complying with the obligations under clause – 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accidental / unusual occurrence report.	Rs.1.00/- Lakh

4. Any other issues noticed by the Project Director during inspection:


(Shri Ram Mishra)
 Project Director
 NHAI, PIU-Nagpur

To,

- 1 The General Manager (CO), NHAI, HQ, New Delhi.
- 2 The General Manager (Electronics), NHAI, HQ, New Delhi.

Copy to:

- 1 Regional Officer-Nagpur & Chhattisgarh, NHAI, Nagpur