

**Inspection report of Project Director**

Date of Inspection... 05/1/2016

Name of Toll Plaza **Muzaina-Hetim** chainage 313.372, reach 285+002 to 325+002; State: U.P  
 Name of user fee collection contractor: **M/s Gorakhpur-Kasia Tollways Pvt. Ltd.**

1. I Confirm that the rates on display boards at toll plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide division letter dated: **16/07/2015**.
2. I confirm that the contractor is issuing Return journey pass, 50 Journey/30 days pass, Local Vehicle Pass(non-commercial) & District Pass to all eligible users, him methodology is simple and he is not harassing the road users in this regards.
3. I have examined the performance of the contractor w.e.f various provisions in the contract agreement dated **22.05.2015** and confirm that the contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

| Clause of contract | Obligations                                                                                                                                                                                                                                                                                             | Remark/ Penalty |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 7(a)               | Penalty for denial of exemption or concession to eligible users-100 times user fee charged                                                                                                                                                                                                              | NIL             |
| 18(a)              | Penalty for charging excess user fee over the prescribed rate actual amount charged x30 days x 50 (3 incidents of Penalty- one month remittance to be forfeited: recurrence of such incident- termination of contract)                                                                                  | NIL             |
| 8(a)               | Penalty for sale of any commodity or advertisement in plaza area                                                                                                                                                                                                                                        | NIL             |
| 12&13              | Deficiency in key personnel & other staff                                                                                                                                                                                                                                                               | NIL             |
|                    | Personnel not wearing uniform as prescribed in Cl.13 (c) instances of misconduct/misbehavior by the personnel with the users.                                                                                                                                                                           | NIL             |
| 14(b)              | Non compliance of statutory provision in case of his employees/ Personnel by the contractor (minimum wages/ESI/EPF, etc.)                                                                                                                                                                               | NIL             |
| 15(a)              | Non-provision/ non maintenance of minimum infrastructure (computers, software, generator, etc)                                                                                                                                                                                                          | NIL             |
| 19(a)              | Penalty for failure to pay the installment/ remittance @ 5% above the bank rate ( as per C.A) of delayed amount.                                                                                                                                                                                        | NIL             |
| 20                 | Penalty (Rs. 1.0 lakh per default per month- more than 3 defaults in a month termination) for not complying with the obligations under Cl.23 to keep open all toll lanes, efficient, management of traffic at toll plaza submission of monthly user fee statement, accident/ unusual occurrence report. | NIL             |

4. Any other issues noticed by the Project Director during Inspection.

Name & Signature of Project Director

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (electronics), NHAI, HQ, New Delhi.

**Copy to:**

CGM(tech)/RO, NHAI, Lucknow.