

**Inspection report of Project Director**

Date of Inspection... 19/5/16

Name of Toll Plaza **Muzaina-Hetim** chainage 313.372, reach 285+002 to 325+002; State: U.P  
 Name of user fee collection contractor: **M/s Gorakhpur-Kasia Tollways Pvt. Ltd.**

1. I Confirm that the rates on display boards at toll plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide division letter dated: 16/07/2015.

2. I confirm that the contractor is issuing Return journey pass, 50 Journey/30 days pass, Local Vehicle Pass(non-commercial) & District Pass to all eligible users, him methodology is simple and he is not harassing the road users in this regards.

3. I have examined the performance of the contractor w.e.f various provisions in the contract agreement dated 22.05.2015 and confirm that the contractor is meeting his obligations. I confirm the levy of the following penalties on the contractor.

Clause of contract	Obligations	Remark/ Penalty
7(a)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	NO
18(a)	Penalty for charging excess user fee over the prescribed rate actual amount charged x30 days x 50 (3 incidents of Penalty- one month remittance to be forfeited: recurrence of such incident- termination of contract)	NO
8(a)	Penalty for sale of any commodity or advertisement in plaza area	NO
12&13	Deficiency in key personnel & other staff	NO
	Personnel not wearing uniform as prescribed in Cl.13 (c) instances of misconduct/misbehavior by the personnel with the users.	NO
14(b)	Non compliance of statutory provision in case of his employees/ Personnel by the contractor (minimum wages/ESI/EPF, etc.)	NO
15(a)	Non-provision/ non maintenance of minimum infrastructure (computers, software, generator, etc)	NO
19(a)	Penalty for failure to pay the installment/ remittance @ 5% above the bank rate ( as per C.A) of delayed amount.	NIL
20	Penalty (Rs. 1.0 lakh per default per month- more than 3 defaults in a month termination) for not complying with the obligations under Cl.23 to keep open all toll lanes, efficient, management of traffic at toll plaza submission of monthly user fee statement, accident/ unusual occurrence report.	NO

4. Any other issues noticed by the Project Director during Inspection.



Name & Signature of Project Director

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (electronics), NHAI, HQ, New Delhi.

**Copy to:**

CGM(tech)/RO, NHAI, Lucknow.