

Date: 06/01/2016

**INSPECTION REPORT OF PROJECT DIRECTOR**

Date of Inspection: **20/12/2015**

Name of Toll Plaza: **Naini Bridge Toll Plaza**  
Chainage : **Km. 1.600 of NH-27**  
Reach : **Allahabad to Mangawan**  
State: **Uttar Pradesh**  
Name of user fee collection Contractor: **M/s Woodhill Infrastructure Ltd**

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated **24.03.2015**
2. I confirm that the Contactor is issuing Return Journey pass, 50 Journey / 30 days pass, Local Vehicles pass (on-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the Contractor w.r.t. various provisions in the Contract Agreement dated **02.11.2015** and confirm that the Contractor is meeting his obligations; I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/penalty
7 (d)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	--
18 (a)	Penalty for charging excess user fee over the prescribed rate - actual amount charged x 30 days x 50 (3 incidents of penalty - one month remittance to be forfeited; recurrence of such incident - termination of contract)	
8 (a)	Penalty for sale of any commodity or advertisement in plaza area	--
12 & 13	Deficiency in Key personnel & other Staff	--
	Personnel not wearing uniform as prescribed in Cl 13 (c), instances of misconduct/misbehavior by the personnel with the users	-
14 (b)	Non compliance of statutory provisions in case of his employees/personnel by the contractor (minimum wages/ESI/EPF, etc.)	--

15(a)	Non-provision / non-maintenance of minimum infrastructure (computers, software, generators etc).	-
19 (a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day	Being Calculated.
20	Penalty (Rs. 1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under CI 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report.	---

Any other issues noticed by the Project Director during inspection. The large display board needs repair for which variation is being taken up. Presently Small size signboard showing full details of rates are placed on either side of Toll Plazas & Booth windows.



**(Project Director)**

To,

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (Elect.)-ASV, NHAI, HQ, New Delhi.

Copy to:

1. CGM (T)/Regional Officer, NHAI, Lucknow.
2. Manager (F&A), NHAI, PIU-Allahabad.