

INSPECTION REPORT OF PROJECT DIRECTOR

Name of Toll Plaza : Paranur (before Chengalpet)
Chainage : Km 52/800
Reach : Tambaram to Tindivanam from Km
28/000 to Km 74/500 Section of NH-45
State : Tamil Nadu
Name of user fee collection Contractor : M/s. C.P.Rama Rao
Inspection Date : 26.12.2015

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated **24.03.2015**.
2. I confirm that the Contractor is issuing Return Journey Pass, 50 journey/30 days Pass, Local Vehicles Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the Contractor M/s.C.P.Rama Rao w.r.t various provisions in the Contract Agreement dated **10.11.2015** and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the Contractor.

Clause of Contract	Obligation	Remarks/penalty
7 (d)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	Nil
18(a)	Penalty for charging excess user fee over the prescribed rate-actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited: recurrence of such incident – termination of contract)	Nil
8(a)	Penalty for sale of any commodity or advertisement in plaza area	Nil
12 & 13	Deficiency in Key Personnel & other staff	Nil
	Personnel not wearing uniform as prescribed in Cl 13 (c), instances of misconduct/misbehavior by the personnel with the users .	Nil

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14 (b)	Non compliance of statutory provisions in case of his employees/personnel by the Contractor (minimum wages/ESI/EPF, etc)	Details available at Plaza
15 (a)	Non-provision/non-maintenance of minimum infrastructure (computers, software, generators etc)	Nil
19 (a)	Penalty for failure to pay the installments/remittance @ 0.5% of delayed amount per day	Nil
20	Penalty (Rs. 1.0 lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under CI 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report.	Nil

4. Any other issues noticed by the Project Director during inspection:

1. Administrative Building is not maintained properly .
2. Premises of the toll gates are also not maintained properly.
3. The existing speed breakers are not as per the standards and the same are not painted .
4. 793 Nos of Local Passes were issued during the month of December 2015.
5. Toll Plaza is not maintained properly causing inconvenience to the road users.
6. Lighting arrangements are inadequate and needs to be improved.

5. With regard to the Mobile Nos. of CGM & PD were displayed at Toll Plaza as per Annexure – B


27/1/16

(D. Surendra Nath)
Dy. General Manager (Tech.) &
Project Director.

To

1. Sh. Udeep Singhal - General Manager (CO), NHAI, HQ, New Delhi.
2. Sh. R.C. Palekar - General Manager (Electronics), NHAI, HQ, New Delhi

Copy to :

1. CGM(T)/RO
2. M/s. C.P. Rama Rao