

INSPECTION REPORT OF PROJECT DIRECTOR

Date of Inspection : 23.12.2015

Name of Toll Plaza TUNDLA; Chainage KM. 225.00 of NH-2; Reach AGRA – MAKHANPUR (FROM KM. 199.660 TO KM. 250.500 OF NH-2); State UTTAR PRADESH;

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated 24.03.2015.
2. I confirm that the Contractor is issuing Return Journey Pass, 50 Journey / 30 days Pass, Local Vehicle Pass (non-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the contractor w.r.t. various provisions in the Contract Agreement dated 25.05.2015 and confirm that the Contractor is meeting his obligations. I confirm the levy of the following penalties on the Contractor.

Clause of Contract	Obligation	Remarks / Penalty
7 (d)	Penalty for denial of exemption or concession to eligible users – 100 times user fee charged	Not Required
18 (a)	Penalty for charging excess user fee over the prescribed rate – actual amount charged x 30 days x 50 (3 incidents of penalty – one month remittance to be forfeited; recurrence of such incident – termination of contract)	No such case observed
8 (a)	Penalty for sale of any commodity or advertisement in plaza area	No such case observed
12 & 13	Deficiency in Key Personnel & other staff	No deficiency observed.
	Personnel not wearing uniform as prescribed in Cl. 13 (c), instances of misconduct / misbehavior by the personnel with the users.	No such case observed.
14 (b)	Non compliance of statutory provisions in case of his employees / personnel by the contractor (minimum wages / ESI / EPF, etc.)	Detail not submitted by toll operator
15 (a)	Non-provision / non-maintenance of minimum infrastructure (computers, software, generators etc.)	Adequate
19 (a)	Penalty for failure to pay the installments / remittances @ 0.5% of delayed amount per day	Nil
20	Penalty (Rs. 1.0 Lakh per default per month – more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/ unusual occurrence report.	Nil

4. Any other issues noticed by the Project Director during inspection : NIL

S.B. Singh
(S.B. SINGH)

PROJECT DIRECTOR, NHAI, PIU-AGRA

To,

1. General Manager (CO), NHAI, HQ, New Delhi.
2. General Manager (Electronics), NHAI, HQ, New Delhi.

Copy to :

CGM (T) / RO, NHAI, Lucknow (U.P.).

परियोजना निदेशक / Project Director
भारतीय राष्ट्रीय राजमार्ग प्राधिकरण /
National Highways Authority of India
परियोजना कार्यान्वयन इकाई-आगरा
Project Implementation Unit - Agra