

Date: 04/07/2016

**INSPECTION REPORT OF PROJECT DIRECTOR**

Date of Inspection: 23/06/2016

Name of Toll Plaza: **Lalanagar Toll Plaza**  
Chainage : **Km. 279.120 of NH-2**  
Reach : **Handia to Rajatalab**  
State: **Uttar Pradesh**  
Name of user fee collection Contractor: **M/s Arya Toll Infra Ltd.,**

1. I confirm that the rates on display boards at the Toll Plaza (responsibility of NHAI) and the rates levied on the road users are as per rates validated vide CO Division letter dated **24.03.2015**
2. I confirm that the Contactor is issuing Return Journey pass, 50 Journey / 30 days pass, Local Vehicles pass (on-commercial) & District Pass to all eligible users, his methodology is simple and he is not harassing the road users in this regard.
3. I have examined the performance of the Contractor w.r.t. various provisions in the Contract Agreement dated **12.03.2016** and confirm that the Contractor is meeting his obligations; I confirm the levy of the following penalties on the contractor.

Clause of Contract	Obligation	Remarks/penalty
7 (d)	Penalty for denial of exemption or concession to eligible users-100 times user fee charged	--
18 (a)	Penalty for charging excess user fee over the prescribed rate - actual amount charged x 30 days x 50 (3 incidents of penalty - one month remittance to be forfeited; recurrence of such incident - termination of contract)	--
8 (a)	Penalty for sale of any commodity or advertisement in plaza area	--
12 & 13	Deficiency in Key personnel & other Staff	Rs. 1,00,000/-*
	Personnel not wearing uniform as prescribed in CI 13 (c), instances of misconduct/misbehavior by the personnel with the users	--
14 (b)	Non compliance of statutory provisions in case of his employees/personnel by the contractor (minimum wages/ESI/EPF, etc.)	--
15(a)	Non-provision / non-maintenance of minimum infrastructure (computers, software, generators etc).	Rs. 1,00,000/-*

19 (a)	Penalty for failure to pay the installments/ remittances @ 0.5% of delayed amount per day	Being Calculated
20	Penalty (Rs. 1.0 Lakh per default per month-more than 3 defaults in a month termination) for not complying with the obligations under Cl 23 to keep open all toll lanes, efficient management of traffic at toll plaza, submission of monthly user fee statement, accident/unusual occurrence report.	

\* Penalty has been imposed as per this office letter no. 16941 dated 24.06.2016

4. Any other issues noticed by the Project Director during inspection.

  
**(Project Director)**  


To,

1. General Manager (CO), NHAI, HQ, New Delhi
2. General Manager (Elect.)-ASV, NHAI, HQ, New Delhi

Copy to:

1. CGM (T)/Regional Officer, NHAI, Lucknow
2. Manager (F&A) NHAI, PIU-Allahabad