

Singh Kushal Veer, GM (CO)

From: Singh Kushal Veer, GM (CO)
Sent: Tuesday, September 09, 2014 5:55 PM
To: 'np@candidcamera.in'
Cc: RO Bangalore; Singh Kushal Veer, GM (CO)
Subject: FW: toll booth in NH and completing the road work in urgent basis

Sir,

Reference is made to your email dated 09.09.2014 regarding toll booth in NH and completing the road work.

It is to inform that the issue related to construction of Road activities has been referred to Regional Officer, NHAI, Karnataka for necessary action. As regards toll collection at toll plazas through Electronic means, it is to inform that Ministry of Road Transport & Highways (Govt. of India) has decided to implement ETC on pan India basis by December, 2014 and work is in progress.

With regards.

K.V. Singh
GM (CO)

From: Ramana KVenkata , CGM(T/CO/ETC)
Sent: Tuesday, September 09, 2014 1:37 PM
To: Singh Kushal Veer, GM (CO)
Subject: FW: toll booth in NH and completing the road work in urgent basis

From: Chairman(NHAI)
Sent: 09 September 2014 13:31
To: Singh B N, Member (PROJECTS)-BNS
Cc: Sudhir Mathur, CGM (RSC.TIC/QAC); Ramana KVenkata , CGM(T/CO/ETC); Sharma Shiv Prasad GM (Env.)
Subject: FW: toll booth in NH and completing the road work in urgent basis

For necessary action pl

From: Nadur Prakash [mailto:np@candidcamera.in]
Sent: Tuesday, September 09, 2014 10:44:AM
To: Chairman(NHAI); Sudhir Kumar, Member (PPP); Member Finance; Narendra Kumar, Member (Admin); Singh B N, Member (PROJECTS)-BNS; Sharma M.P , Member (Tech.)
Subject: toll booth in NH and completing the road work in urgent basis

Dear Sir,

i am a regular user of NH of indian for the last 15-20 years. i love driving.

i just want to bring to your notice that the toll booths are a bit of pain when you are travelling long distance because they take up so much of time and fuel burning while waiting for the toll.

A. yesterday i was travelling from Kerala to Bangalore and noticed that lots of road especially from Palakkad to coimbatore is under construction but no construction activities are there from Walayar to coimbatore. Same

with between coimbatore till avinashi the over bridges has suspension breaking Humps this is very tough on the vehicle and the drivers. kindly do the needful to finish the road so that we can travel proper. If the concerned authorities have made responsible for the delay then the project will finish on time rather than its been prolonged.

B. another important thing is the delay in the toll booths. i noticed that most of the toll booths are crowded and you have to wait a lot to clear them. for a long distance driver this is very tough time. most of the toll booths are not operational.. out of 6 only 4 or even 2 will be working and there will be a long queue of vehicles. why can we have a once lane which can take RFID or similar payment methods? you fix a onboard meter in your vehicle and charge it with about 500 or 1000rs which will be deducted when we cross a road. or have an account with NHAI authority and pay accordingly.

I really don't understand what is stopping us from doing this? i think this will solve lots of issue we are facing today.

1. faster crossing a toll collection centre
 2. faster recognition of vehicles- like if some one is free from paying tolls rather than having an argument at the booth and delaying others the system can be programmed for these kind of vehicles.
 3. issue of change at the booth - again delaying the process
 4. risk of carrying the cash both for the drivers and for the toll operators.
 5. will get a clear report of collection because its all recorded online rather controlled by operator. i have seen locally printed receipt given saying machine are down so that the operator can make cash.
- are a few to mention. close to the tolls they can have a refill counter so only those who are low in cash has to stop and pay or refill rest can go with out delay

what we should do is all the tolls both nhai and local toll should come under one using and make the reader and OBU similar so that will make the life of the drivers much easy. for truck companies there can be system of getting report on the trip. Now internet both land and mobile are very common and the existing facilities can be used by adding a reader and a network system.

kindly look into this and do the needful. which will save lots of money- time of the travellers, fuel wastage, peace of mind, rash driving. you tend to drive faster because you lost 10-12 minute per toll booth.

regards

Nadur Prakash

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