



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
National Highways Authority of India

(सड़क परिवहन एवं राजमार्ग मंत्रालय)

(Ministry of Road Transport & Highways)

परियोजना कार्यान्वयन इकाई

Project Implementation Unit - Bengaluru

सर्वे नं. 13, 14 कि. मी. नागसंद्रा, बेंगलूरु - तुमकूर सड़क, (एन. एच. - 4) बेंगलूरु 560 073

Sy. No. 13, 14th Km. Nagasandra.

Bengaluru - Tumkur Road /NH-4/ Bengaluru - 560 073

Phone : 080 - 28394403

Tele Fax : 080 - 28394383

E-mail : bangalore@nhai.org

No. NHAI/NH-7/PIU-BNG/Toll/Gen./2014/27000

29.09.2014

To

Shri. Anukumar,
Bangalore.
Mb: 9740203919

Sub: Navayuga Devanhalli Tollway Pvt. Ltd. cheating road users who are travelling to Bangalore City from Airport - reg.

Ref: Your mail dated 22.09.2014.

Sir,

This has reference to your grievance dated 22.09.2014 regarding toll collection in Hyderabad-Bangalore section of NH-7, the parawise reply for your grievance is furnished as under:

1. At a time of going to Airport, there is no collection of fee while coming from Airport and going to Bangalore, Toll fee is collected for return journey, as per the Government of Karnataka order.
2. Only in Toll Plaza- 1 return journey time will get expired at the time of issuing ticket as user fee is being collected for return journey.
3. While travelling from Whitefield via Devanhalli, road users is getting free ticket at Toll Plaza -4 near trumpet which should be shown in Toll Plaza -1. Then the ticket will be scanned and automatically a single journey ticket will be generated otherwise it considers return journey.

Thanking you,

Yours sincerely,

(Surendra Kumar)
Project Director

Copy to:

1. CGM RO, NHAI, Bangalore : for information w.r.t your mail dated 26th and 29th September 2014.
2. Dilip Kumar Jha, Manager (Tech), NHAI HQ, New Delhi : for information w.r.t your mail dated 22.09.2014.